



# FACT SHEET August/September 2019

## Redesign of TANK Bus System

### What is a “Redesign” Study?

To help create a more efficient and effective bus system for our tri-county area, the Transit Authority of Northern Kentucky (TANK) is undertaking a study to help re-imagine the agency’s current bus route system. Basically, TANK is striving to update its network of bus routes to create a new structure that will better meet the mobility needs of the region.

### Will the “redesign” effort remove all current bus routes?

Not necessarily. The study will look at each current route in TANK’s system to determine whether it has sufficient demand and use to warrant being maintained as is, or if it needs to be improved and/or changed. So, some routes will stay the same, while others may be “tweaked” a bit, and still others may be extended, shortened, realigned or removed. As part of this process, it will also be important to consider the best type of transit that would best meet the needs of riders.

### What is the purpose of doing this type of study?

The purpose of this study is to identify a financially-sustainable system that will provide community-supported transit to an array of customers with varying needs and to support the continuing growth in the region. With public input, TANK wants to ensure safe, convenient, and accessible public transportation for as many residents, workers, and visitors as possible.

### Will the public have an opportunity to weigh in on the System Redesign Study?

Absolutely! Our staff and Consultant Team are developing ways to involve the public to hear their comments and concerns. A public meeting is being held on August 29<sup>th</sup>, and an online survey will be created and distributed through various outlets. TANK’s web site also has information and provides ways in which the public can comment:

<https://www.tankbus.org/learn/2020-system-redesign>

### When will the Study be completed?

It is the goal of TANK to have the draft plan completed by late 2019 to present to the public for final comments. Once all comments are received, the plan will be revised to incorporate any changes deemed necessary by TANK and its Board of Directors. The final plan is anticipated to be completed by January 2020, with adoption in February/March 2020.

### Will the new system be permanent or reviewed again in 3-5 years?

It is essential that the new system be sustained and available to citizens on a long term basis, especially since most major system changes take at least three years for riders to become fully accustomed to them. Nevertheless, it is important for transit agencies to regularly review their services, so TANK will continue to monitor its system and performance of its routes over time in case additional adjustments will be beneficial in the future.

