Good Service Begins With Good Information

TANK knows that good service begins with good information, so we encourage you to utilize the following resources:

- Call 331-TANK. Our Information Specialists are standing by to assist you with questions you may have and can help you plan your trip.
- The Information Center is open 6:00 a.m. to 7:00 p.m. Monday through Friday and 9:00 a.m. to 5:00 p.m. Saturday.
- Visit www.tankbus.org. Our website provides real-time trip planner, trip information, rates and up-to-date schedules.
- Google Maps: Visit https://www.google.com/maps. Enter your beginning location and destination, click on the bus icon, and your route and times will be provided to you.
- You can also find schedules at any of these locations:
  - The Bus Stop (TANK & Metro’s joint sales office)
  - TANK Office
  - County Courthouses/City Buildings
  - Local Employment Agencies, Libraries, Retirement Homes
  - Covington Transit Center

More information and brochures about TANK’s offerings are available at no cost or can be found at www.tankbus.org: More information and brochures about TANK’s offerings are available at no cost or can be found at www.tankbus.org:

Special Services

TANK operates 365 days a year. However, on the following holidays we will run a Sunday schedule:

- New Year’s Eve
- Thanksgiving Day
- Christmas Eve
- Christmas Day

Rules of the Road

For the safety and comfort of you and other passengers, we ask that you follow these Rules of the Road. The complete list is also posted on each bus.

- No smoking, eating or drinking on the bus
- Rural language and behavior are unacceptable
- Aslests must be kept clear of all items; strollers must be folded and stowed under the seat
- Audio and video devices cannot be operated without headphones
- Young children must be supervised by their parents or guardians
- E-bikes are not allowed on the bus
- Bikes and skateboards are not allowed on the bus
- Children 4’ or taller and those under 43” that are part of a group must pay a fare

Special Services

RAMP

TANK established the Regional Area Mobility Program in 1979 to serve the disabled community. Since then, TANK has grown to operate more than 20 buses on the streets of Northern Kentucky providing 83,000 trips each year.

RAMP provides door-to-door service for those who cannot use TANK’s regular service. However, 100% of TANK’s regular service buses are lift-equipped to accommodate people in wheelchairs.

For information regarding the RAMP service call 513-684-4000.

Visit The Bus Stop

TANK and Metro share an information and sales center in downtown Cincinnati, The Bus Stop. At The Bus Stop you can find schedules and information about any TANK or Metro routes and can purchase 30 day passes or TANK 10 ride tickets. The Bus Stop is located at the Mercantile Building at 122 E. 4th St., Cincinnati, Ohio.

Covington Transit Center

The Covington Transit Center (CTC), located on the ground floor of the Kenton County parking garage at 220 Madison Avenue, is TANK’s main transfer point in Covington. TANK buses go through the CTC at some point during their trip. The Covington Transit Center offers passengers a warm, dry place to catch their bus, make transfers and obtain schedules. TANK and the Kenton County parking garage have teamed up to offer commuters a convenient Park & Ride pass to take advantage of the convenience of the two facilities being in the same building.

Connect with us:

1. Visit Tankbus.org or call (859) 331-TANK for more information
2. Download the TANK Go app
3. Follow us on Facebook, Twitter, Instagram and LinkedIn
4. Take advantage of the TANK Go app
5. Take the TANK Line
6. Take the OHFA

Let TANK take you there!

TANK makes getting around Northern Kentucky easy by offering local and express service. From the suburbs to downtown Cincinnati, we make riding easy.

Fare Information

In addition to the regular cash fare, TANK offers discounted 30 day passes and RideCards. Older adults, students, riding to or from school and persons with mobility impairments are eligible for cash fare discounts when using TANK regular services. A TANK reduced fare ID card must be presented when boarding your coach to obtain reduced fare.

TANK & Metro also offer the MT Pass, which provides unlimited rides on TANK during the calendar month and unlimited rides on Metro on Zone 1 on weekdays of the same month.

TANK’s current fare structure is available on all TANK buses and on our website. For your convenience TANK offers many ways to buy your fare. 30 day passes are currently available at www.tankbus.org and at the TANK headquarters. Several community banks also sell bus passes. Call 331-TANK for the location most convenient to you.

TANK Pass Information

30 Day Pass: Offers unlimited travel on all local service buses and SouthShuttle Shuttle. Valid for 30 consecutive days from your first use on a bus. ($33 local/$73 express)

Day Pass: Offers unlimited travel on all TANK routes for the specific calendar period purchased. Valid from date of first use on a bus. ($13.50 local/$18.00 express)

10 Ride Pass: Valid for ten single rides (local or express). Rides are limited by date and do not have to be used on consecutive days. ($15.00 local/$20.00 express)

Metro/TANK pass: Unlimited travel on either local or express TANK routes for the specific calendar period purchased and unlimited travel on Metro Zone 1. ($40 local/$85 express)

SouthShuttle Shuttle Token: Valid for one ride on SouthShuttle Shuttle. (52 tokens)

PURCHASE YOU PASS TODAY by visiting us at:

- TANK Office: 3375 Madison Pkwy, Ft. Wright Kentucky 41017
- TANK downtown bus stop: (address)
- Several community banks also sell passes. Call (859) 331-TANK for more location options. Older adults, students riding to or from school and persons with mobility impairments are eligible for cash fare discounts when using TANK’s regular services. A reduced fare ID card must be presented when boarding.

Transfer Policy

Transfers from one TANK bus to another are $0.25 and must be used within one hour of issue at any bus stop or on your bus. Please ask the operator for a transfer when you board the bus. Transfers will not be issued in downtown Cincinnati. Details instructions regarding transfers on location on the bus schedules. A transfer fee subject to change should apply when transferring between TANK and Metro.

Bike & Ride

TANK’s Bike & Ride program is a great way to get around. Just load your bike on the racks provided and you’re ready to go. All TANK routes are served by buses equipped with bicycle racks. No additional fees are charged to use the bicycle racks and no permit is needed. For more information pick up a Bike & Ride brochure at one of our locations, call 331-TANK or download it from tankbus.org.

Lost & Found

If you leave an item on a bus, call 331-TANK to see if we have found it. If we have the object, you can pick it up at the TANK office located at 3375 Madison Pkwy, Ft. Wright. Monday through Friday 8:30 a.m. to 5 p.m. Items are only kept for 30 days. TANK is not responsible for lost or stolen items.

Visit The Tank Bus Stop

For information regarding the RAMP service call 513-684-4000.