



Welcome to the  
**Ready to Ride Class!**

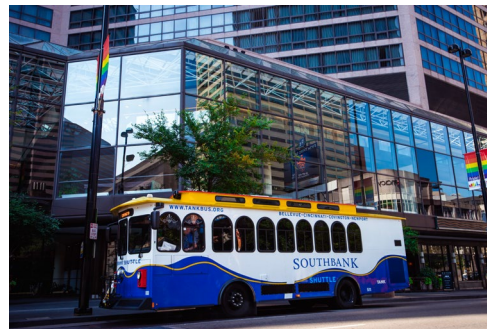
**TANK**

## Fixed Route Service

- Local
- Express
- Southbank
- Airporter



Fixed Route Service is our main bus service, specifically the big blue and green buses you see driving around! **We offer 9 Local routes and 6 Express routes including the 2X CVG Airport service.** This service is great for local travel and express trips to downtown Cincinnati.



The Southbank Shuttle is our riverfront trolley service that serves Covington, Newport, Bellevue and Cincinnati. **This service is great for game days, dining out, entertainment and more.**

## TANK+ On-Demand in Campbell County

TANK Plus is a flexible, on-demand way to get around town, curb-to-curb within our designated zone...or connecting you to our fixed route service to travel outside of the zone. It's all about making your transit experience more personalized and convenient.

The TANK Plus fare is \$5.00 each way for each passenger. If you are connecting to a transfer point from TANK Plus to fixed route service, the fare will cost \$2.50 for each trip. You can use the TANK+ app and pay by credit card/debit card or you can pay cash when you board.



## RAMP Paratransit Service

The Regional Area Mobility Program (RAMP) is a door-to-door paratransit service available to disabled citizens who are unable to use TANK's fixed route bus service. RAMP serves the areas of Boone, Campbell, and Kenton counties in Northern Kentucky, which are also served by TANK's fixed route system. Large print and or recorded schedules are available upon request.

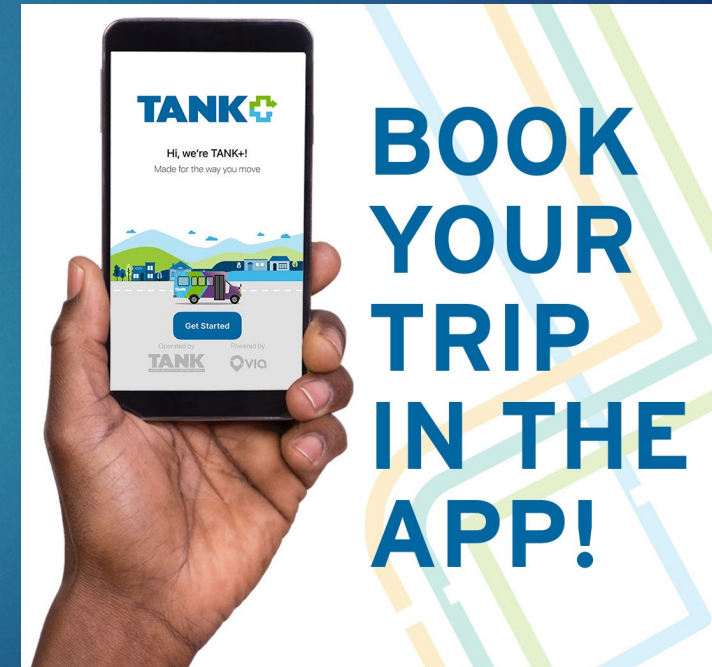
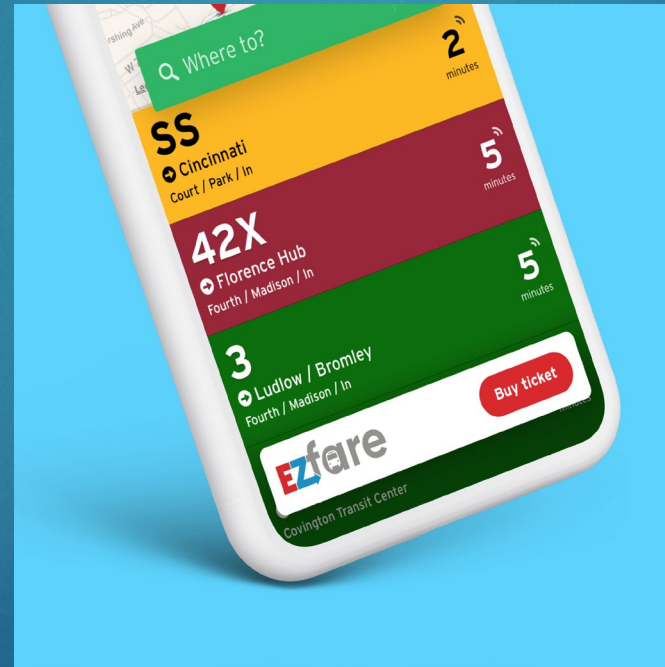
### Steps to qualify to use RAMP:

1. Request Application [859-814-2135](tel:859-814-2135)
2. Medical Verification filled out by Doctor
3. Call to set up assessment upon completing the first 2 steps above



# Using our apps to plan, pay and track your trips right from your phone

Transit App  
TANK+ App



# Transit app is for our Fixed Route Service

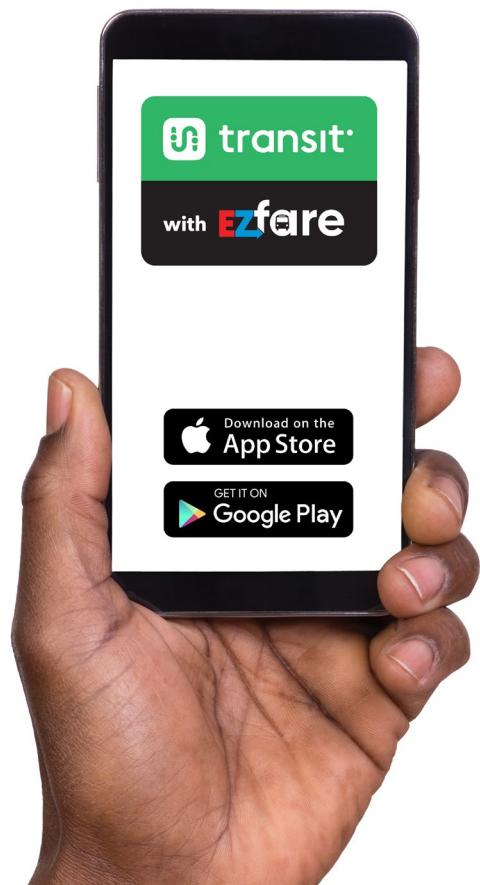


**TANK**

Via app is for our  
**TANK+ On-Demand  
service**

**TANK**   
**Booking in the app**

# Questions?



**Our team will help you download and set up either of the apps today if you are interested.**

# Paying for fare using the Transit app

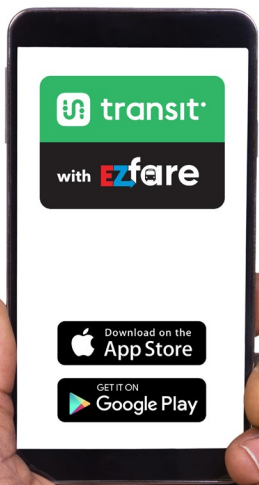
After downloading the app, click the EZFare button at the bottom to choose your pass and pay for your fare! It's that simple. Once on the bus, pull up your purchased pass and scan it on the validator located next to the operator.

## APP BENEFITS

- Ability to plan trips, pay fare and track bus in real-time on one app
- Works with TANK, Metro, Cincinnati Bell Connector and BCRTA for regional travel
- Buy fare on your phone and store them for future use
- No need to use paper tickets, have exact change or find a ticket machine
- Free to download – no service fee
- Pay for yourself or a group

## USER TIPS

- Turn on your phone's locator services for the app (strongly recommended).
- Create an account before purchasing tickets. Tickets cannot be purchased without an account.
- Watch your battery level. Just like with paper tickets, you're responsible for making sure you have valid fare at all times.
- Activate your ticket before boarding.
- All sales are final with no refunds given.



# Paying for fare using cash

You can use cash on board to pay for your fare, but **it must be exact cash. The bus does not provide change.**

## Fare Information:

- Local Cash Fare – \$2
- Senior/Disabled Fare – Fixed Route Service – \$1
- Southbank Shuttle Fare – \$2
- Senior/Disabled Fare – Southbank Shuttle – \$1
- TANK 1-Day Pass – \$4
- Metro/TANK 1-Day Pass – \$5
- Student Fare (middle and high school) – \$1
- Game Day Pass – \$4
- RAMP Fare – Zone 1 – \$2.50
- RAMP Fare – Zone 2 – \$5



# Paying for fare using a bus pass

A paper bus pass is swiped on the fare box when boarding the bus.

## You may purchase a paper bus pass at any of the following locations:

**Downtown Cincinnati Sales Office** at 120 E 4th Street #1 Cincinnati, Ohio 45202

**Ft. Wright TANK Offices** at 3375 Madison Pike Ft. Wright, KY 41017

### 30 DAY PASSES:

- ▶ US Bank (call to verify)
- ▶ Heritage Bank (Commonwealth)
- ▶ Erlanger City Building
- ▶ Elsmere City Building
- ▶ Ludlow City Building
- ▶ Campbell County Administration Bldg. at 1908 Monmouth Street, Room 204

### SENIOR STICKERS:

- ▶ Heritage Bank (Commonwealth)
- ▶ Erlanger City Building
- ▶ Elsmere City Building
- ▶ Ludlow City Building



# Reduced Fare Programs

**TANK offers Reduced Fare programs for seniors, people with disabilities and veterans.**

TANK offers a reduced fare for senior citizens (age 65 and over), people with disabilities (proof of Medicare or SSI assistance is required to receive the discount), and active-duty and veteran military personnel. Eligible persons should have a TANK Reduced Fare Photo ID made at the TANK headquarters to show the driver. A Medicare card may also be presented with valid photo ID, or a Veteran's identification card with a valid photo ID.



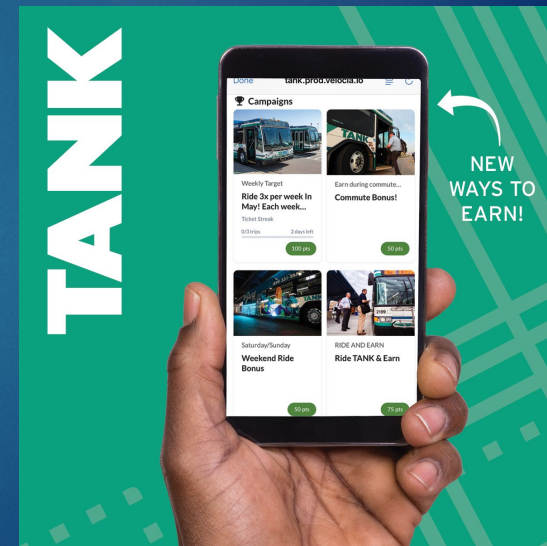
# Rider Rewards Program

TANK is thanking our loyal customers with a new Rider Rewards program, where you'll be rewarded for riding and sharing your feedback right in the Transit app!

Earn points by riding public transportation and let your TANK trips take you even further! Rewards points can be redeemed for free mobile bus passes in the Transit app or gift cards to select retailers.

**Want to get signed up?  
Our team can show you today!**

You can also visit [www.tankbus.org](http://www.tankbus.org) for step-by-step instructions on how to get started.



# How to plan your trip & sign up for alerts

TANK

**Not sure which bus to take and what time? Our Trip Planning feature makes riding easy!**

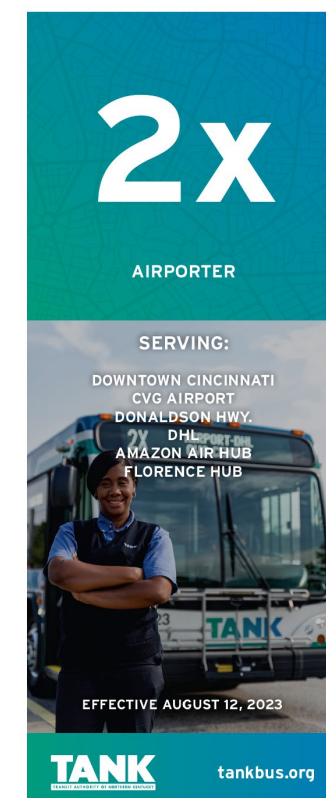
Visit [www.tankbus.org](http://www.tankbus.org) and click on the Trip Planner feature right on the home page. You can enter the **start address, end address and the times you need to travel**. Google maps will then create an easy to follow trip plan! ***You can also plan your trip right in the Transit app.***

Want to stay up-to-date on your routes, including detours, closures and more? Sign up for our text and/or e-mail alerts by clicking the Service Alerts tab!

The screenshot shows the 'TRIP PLANNER' interface with a 'SERVICE ALERTS' tab. It includes two input fields for 'START' and 'END' addresses, radio buttons for 'DEPART AT' (selected) and 'ARRIVE BY', and input fields for 'DATE' (05/09/25) and 'TIME' (11:23am). A 'PLAN MY TRIP' button is at the bottom.

# Reading a bus schedule

- 1. Read the schedule for your route and direction of travel.** Find the schedule that will get you where you want to go. Decide if you will be traveling “Inbound” (toward Cincinnati) or “Outbound” (away from Cincinnati.)
- 2. Find Your Stop.** Find the location at the top of the schedule closest to where you will catch the bus.
- 3. Find your stop times for your entrance and exit stops.** Read down the list of times under this location to see what time the bus will be at your stop. Read across to the timepoint closest to where you want to go. The time listed in that column tells you what time you’ll arrive at your destination.
- 4. Selecting the bus run that meets your schedule.** If you need to get somewhere at a specific time (like work or an appointment) do just the opposite. Look for the time you’d like to arrive under the location closest to where you’re going. Then read back to the timepoint closest to where you’re coming from to find out when you should catch the bus. It is sometimes necessary to transfer to complete your trip.



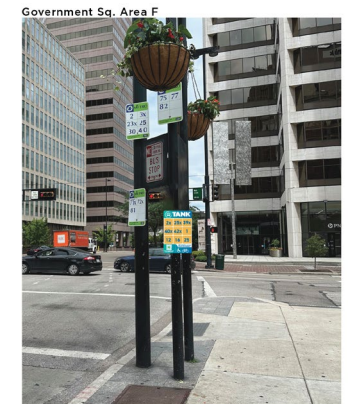
# Bus Stops & Destination Signs

## Bus Stops:

For safety reasons and efficiency, TANK buses stop only at designated bus stops. Bus stops are marked by a white sign with a TANK logo. TANK stops are found about every two blocks along a given route. When you see the bus coming, stand near the bus stop sign with your fare in hand, so the approaching operator knows that you want the bus. Each TANK route has a number and a service area name. The service area name is the major area, city or community route that is served by the route.

## Destination Signs:

All TANK buses have destination signs on the top front, above the windshield, and on the left side, near the front door. The destination sign tells you the route number and destination. The route name and / or destination may take a few seconds to cycle the complete message. Please be sure to read these signs carefully and completely to ensure that you are boarding the correct bus.



# Exiting at your stop

## Calling Stops:

TANK buses use enunciators to call out major stops, intersections, transfer points and destinations to help riders become oriented with the route. Drivers will also call out any stop upon request, if you ask when you get on the bus.

## Signaling The Driver:

All TANK buses are equipped with a passenger signal cord. The cord is located across the middle of the windows. Please pull the signal cord to request your bus stop about one block before the stop you wish to use.

## Exiting The Bus:

Whenever possible, exit the bus by using the rear door. This allows passengers to board through the front door freely and minimizes the time spent at a bus stop.

Questions before we go  
onto the bus?